



NEW MEMBER WEB PORTAL





Welcome to The Loomis Company Member Website

Your complete online health plan Information Center!

You will be able to access a wide variety of information about your health plan and benefits on your computer or mobile phone. You will no longer need to use an app.

To Get Started

- ◆ **Member Website-** Enter: www.Loomisco.com, click on **MyLoomis login**.
- ◆ **Register-** Your old login and password will not access our site. You will need to register for the new site.
- ◆ **Member ID card-** You will be asked to enter your Group Number and Member ID.
- ◆ Click on "**My Workspace**" to access your options
- ◆ **Your Adult Dependents-** will need to login with their own credentials or register, then provide access authorization under the My Workspace tab to the primary policyholder to see their claims.

Welcome To The **NEW** Loomis Company Benefits Portal!

For security reasons, you will need to register to create a new account if you have previously used our Portal.

From this site you will be able to:

- [View Health Plan Documents](#)
- [Locate Providers](#)
- [View Claims](#)
- [Contact Member Services](#)
- [Access A Variety Of Resources](#)

Login

User ID

[Register](#) | [Forgot User ID?](#) | [Forgot Password?](#)

Next



Once your registration is completed, feel free to save the NEW URL to your favorites:

<https://loomislive.com/view/login>



1. Email Customer Service
2. Member Actions: Look up "My Coverages" & Grant PHI Access will be listed under "Member Actions" for Adult Dependents Only

My Workspace ▾

- Customer Service Message Center
- Member Actions**
 - My Coverages ←
 - Access Authorization

Check your coverage or view recent claims

- 1.
- 2.

My Workspace / My Coverages

My Coverages

1234-ABC Company				I Would Like To ... ▾
Account	1234	Effective Date	04/01/2022	<ul style="list-style-type: none"> Online Forms Update Personal Information View Claims View Coverage View Vendors
	ABC Company	Termination Date		
Member ID	23400000			
Member Name	JOHN SMITH			

Drop down menu

Balance Summary

Description	Limit	Accumulated Amount	Percent Met
Medical In Network Deductible	1,400.00	1,377.30	98%
Medical In Network Out of Pocket	1,000.00	0.00	
Family Medical In Network Deductible	2,800.00	1,317.43	47%

Recent Claims

Claim Number	Service Date	Patient Name	Claim Amount	Provider
3450000A	11/10/2022	JOHN SMITH	166.54	American Family Medicine
3460000B	05/12/2022	JOHN SMITH	0.00	Dr. Amy Clark
3450000C	06/06/2022	JOHN SMITH	140.00	Johnson Medical Center

Options from the drop down menu

I Would Like To ... ▾

- Online Forms
- Update Personal Information
- View Claims
- View Coverage
- View Vendors** ←

Click on "View Vendors" to see all options available on your plan.

Sample:

Medical Vendors

- Cigna
 - Cigna SSO Login
- Healthcare Bluebook
 - Healthcare Bluebook. Healthcare Bluebook helps find quality healthcare provide
- WEX Health
 - WEX Health SSO Login
- CVS
 - CVS pharmacy™
- TELADOC
 - TELADOC

Click on the Vendor Link that you want to visit.

How To Ask A Question OR Submit a Claim You Have Paid For on Your LoomisLive.com Portal

Go to your LoomisLive portal

On your home page in the upper right hand corner you will see the: **Click Here to Submit A Claim or Ask A Question** link



[Click Here To Submit a Claim or Ask A Question](#)

My Workspace ▾

Once you click on the link, the Question/Submit A Claim box will pop up (see below):

- This will have your name pre-populated you will need to complete the remainder of the information.
- **TO FILE a Claim that You have paid for:** In the question field make a note for example:
 - *Please process my out of network medical claim*, (feel free to provide details), or dental claim or vision claim.
 - Then **click the Attachment box to attach your itemized bill**. Before submitting make sure your bills include the following information:
 1. Employee information (name, DOB, address, ID #)
 2. Patient information (name, DOB)
 3. ICD10-diagnosis code
 4. CPT code-description of service;
 5. Date of service;
 6. Billed amount;
 7. Performing physician's name, physician address, place of service, most importantly the Tax ID number & NPI number.
 - Then **click the SUBMIT** button. Your claim will then go to the Loomis service team for processing.

You May Type Your Question Below, or Submit A Claim by Selecting Attachment and Uploading Your Documents

* First Name

* I
Hill

* Phone

* Email Address

* Question

Characters remaining: 100

Attachment



Submit

Close

REMEMBER to always maintain a copy of your claims for your records.