

GoNavia Commuter Benefit

Navigating employees to a cheaper and easier commute

GoNavia

Employees highly value the chance to reduce the hassle and cost of their daily commute. GoNavia is a pre-tax transit and parking benefit with an employee-driven ordering experience, and configurable options for companies of any size.

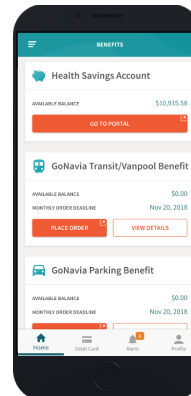
Common challenges

Self-administered commuter programs and older programs offered by administrators who specialize in health often present the following challenges:

- Paper vouchers are difficult to deal with
- Some parking operators only accept cash or checks
- Employees with flexible commutes require frequent monthly election changes and payroll deductions
- The payment card doesn't work for other benefits
- Short ordering time frames
- Inconsistency across multiple office locations

Key benefits

- Configurable plan design
- Flexible ordering time frames
- Single-solution payment card
- Employee-driven elections
- Supports SpotHero, and Vanpools
- **100% US-based, live customer support**



The mobile app and debit card provide quick account access, and are usable across multiple benefits. Monthly transit and parking deductions are loaded automatically to the card for easy access to your funds.

GoNavia solutions

Configurable plan design

Never hear "we can't build that," regardless of location

GoNavia is built to accommodate commuting challenges across the country. Features include employer-directed maximums, vanpools, cash-only parking, and more.

Single-solution payment card

Eliminate multiple payment methods

Planning on offering an FSA or HSA to your employees? The GoNavia Commuter program is fully integrated with the Navia benefits card, allowing employees to carry one payment card for all their benefits.

Flexible ordering timeframes

Avoid ordering products you might not need

Navia allows employees to make or change transit and parking elections up through the 20th of each month – one of the latest monthly deadlines in the industry.

Employee-driven elections

Stop worrying about tedious administrative tasks

GoNavia allows participants to place orders for their monthly parking and/or transit expenses easily through our website. Changes are simple, and Navia keeps track of the deductions, balances, and monthly limits for the benefit.

GoNavia works wherever you are



Commuting is expensive without benefits

\$2600



Employees spend an average \$2600/yr on their commute

\$1000+



30% off!

Employees save over \$1000 in tax savings/yr with commuter benefits

GoNavia product features

Navia's clients have access to industry-best features and capabilities:

Employers

- Nationwide coverage – GoNavia works where you are
- Configurable options by office and/or by organization
- Online and mobile enrollment – no forms
- Dedicated implementation manager
- Online and downloadable reports
- Full compliance with federal and local regulations
- Plan documents and materials to increase enrollment
- Responsive and experienced employer service team

Participants

- Online and mobile ordering – no forms
- Automatic loading of transit smartcards
- Navia card for easy purchasing of transit, parking, and vanpool
- Recurring order option for regular monthly commuters
- Later monthly deadlines for easy orders and changes
- Supports SpotHero and Vanpools
- Customer service online, by email, or by toll-free call

Unparalleled customer service

2X

An NPS survey sent to 13K clients ranked Navia 2X higher than the industry average for customer satisfaction.

10+

Navia's clients stay an average of 10+ years

98%

98% of all issues are resolved on the first call

30

Employers/participants wait less than 30 seconds before talking with a live person

99%

99% of all calls are answered on the first attempt

U.S.

100% US-based, live customer support

Connect with us today

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navia health



Health FSA
HRA
HSA
MEC
Direct billing
COBRA

navia life



Daycare FSA
Lifestyle
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Tuition

navia compliance



ACA reporting
5500
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